

Read The Dirt!

Check out the latest issue of our gardening newsletter, The Dirt! Visit IRWD.com/TheDirt and subscribe.



So long, turf! Hello, savings!

There's never been a better time to reinvent your landscape to save water.

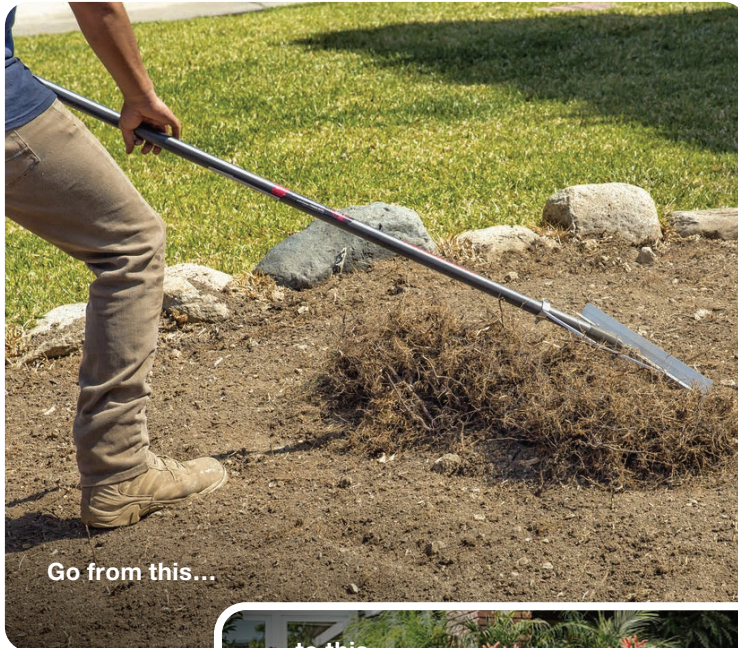
Our rebates for turf removal are higher than ever before: offering up to \$5 per square foot for removing lawn irrigated with drinking water.

This offer is available to both residential and commercial customers—and because lawns are one of the biggest sources of water use for our region, the potential savings with this program is significant.

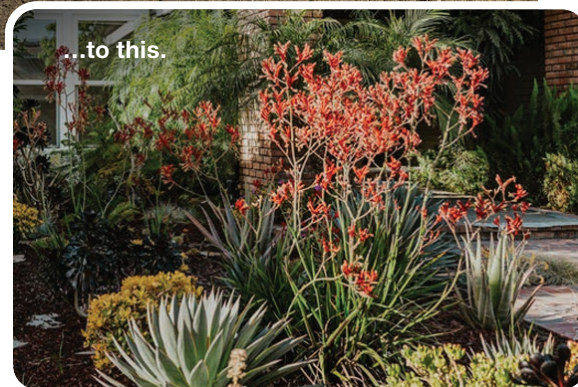
The offer is good for up to 5,000 square feet of turf removal for homes, and up to 50,000 square feet for commercial properties—offering the potential of tens of thousands of dollars to help replace your turf with beautiful, drought-friendly plants you can be proud of.

Participation in the \$5-per-square-foot program is limited and is subject to approval by IRWD, so be sure to submit your application for the thumbs-up from us before beginning any work—and don't forget to browse through our list of other water-saving incentives, too.

Visit IRWD.com/drought for more details about the program, along with other helpful tips to save water. For answers to your questions, please email RightScape@IRWD.com.



Go from this...



...to this.

Dive into water savings for your pool

Backyard pools and spas provide needed recreation, and they're an enjoyable place to cool off on a hot summer day. Be sure to follow these tips to keep yours functioning at tip-top water efficiency:



Install a sensor-based auto-refill device to reduce unnecessary

refilling. Forgetting to shut off fill water can make for a costly waste of water.



If your pool is losing more than ¼ inch of water per day, you may have a leak.

Check the skimmer for leaks or contact a pool technician.



Use a pool cover to avoid evaporation and save energy on heating. Solid pool

covers can reduce evaporation by up to 95%.

For instructional videos on conducting leak tests, and more water-saving pool maintenance tips, visit IRWD.com/pool-tips.

Save the date

Control Your Controller

Online event

Wednesday, Aug. 18
Noon – 1 p.m.

Join IRWD's Juan Garcia to learn programming concepts for a variety of sprinkler timers, and explore the pros and cons of popular weather-based sprinkler controllers.

Sign-up required:
RightScape.com/events

Recycled Water 101

Online webinar

Wednesday, Sept. 22
Noon – 1 p.m.

Take a virtual tour of IRWD's Michelson Water Recycling Plant and learn about the treatment process and many beneficial uses of recycled water in our community. Hint: It's drought-proof!

Sign-up required:
RightScape.com/events

Questions about IRWD road work?

With a combined 3,700 miles of water, sewer, and recycled water pipeline—plus all the treatment plants, wells, pumps, reservoir tanks and other infrastructure needed for operations—IRWD is continually maintaining and upgrading its delivery systems.

To keep customers informed, we distribute notices, post construction updates on our website, and are available to answer calls regarding any of our projects.

Go to IRWD.com/construction-projects for a list of current and future large-scale projects, and click through the list for details on each project. If you don't see what you're looking for, please email info@IRWD.com or call 949-453-5500.



IRWD's Woodbridge Recycled Water Pipeline Project is one of many improvements currently underway.



Q: Hi Juan, what are your summer watering recommendations for drip systems? Mine has adjustable emitters that can be set independently. I have newly planted shrubs and a planter with established plants. How often should I have the system watering?

A: With adjustable drip emitters, it's hard to determine the flow rate compared to fixed emitters that flow at ½, 1, or 2 gallons per hour. I recommend you adjust each emitter to match the others as best as possible or replace them with fixed flow emitters. Newly planted areas require more water to establish themselves. Visit IRWD.com/watering-schedule for suggested watering times and watch your landscape to make modifications as needed.

Got landscape questions? Email AskJuan@IRWD.com or ask on Facebook, Twitter or Instagram with [#irwdcommunity](https://twitter.com/irwdcommunity). See past answers at RightScape.com/landscape-resources/ask-juan.

California native corner

Juan's July plant: Cleveland sage

Cleveland sage (*Salvia clevelandii*) is a fast-growing perennial shrub that is beautiful and fragrant, with slender gray-green arching branches that produce large puffs of bright purple spring flowers that turn into sculptural seedpods in the late summer and fall. It is the perfect pollinator plant for butterflies, hummingbirds, bees and various native birds. Learn more at CalScape.org and CalScape.org/planting-guide.php. — Juan



Ask Customer Service

Q: Times were tough during the COVID pandemic, and I'm behind on paying my water bill. What should I do?

A: Thank you for reaching out. We provide a variety of programs to help customers who are having trouble catching up on their water bill.

First, we offer convenient payment arrangements to get customers back on track. This is a smart option that allows you extra time to pay off what you owe without incurring late charges. Visit IRWD.com/services/request-a-payment-arrangement to apply for the payment plan that works best for you.

We also offer several payment options, including online bill pay, text to pay, pay by phone, as well as mailed check payments and in-person payments. Visit IRWD.com/services/payment-options for more information.

To reach a Customer Service representative to discuss your options, email CustomerService@IRWD.com or call 949-453-5300.

Got a question? Email info@IRWD.com with "Ask Customer Service" as the subject line.

24-Hour customer service: 949-453-5300

Email: CustomerService@IRWD.com

Address: 15600 Sand Canyon Avenue, Irvine, CA 92618

Website: IRWD.com



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