

\$5 turf rebate extended!

Apply by Oct. 1 to get \$5 per square foot of lawn removed.

IRWD.com/turfrebate

pipelines

SEPTEMBER 2024



Irvine Ranch
Water District



Sugarbush

Join in the fun at this year's H₂O Show & Tell!

Help us celebrate Water Professionals Appreciation Week by attending our second annual H₂O Show & Tell event from 9 to 11 a.m. on Saturday, Oct. 19 — and learn about the many roles we play at IRWD to keep the water flowing to your home.

This family-friendly open house will include the following, and it's all FREE!

- Pancake breakfast
- Trucks to climb on
- Science experiments
- Edible aquifers
- Interactive displays

For more information, go to IRWD.com/events. Please RSVP so we are sure to have enough pancake batter and syrup on hand!

Water Professionals Appreciation Week, observed in October, highlights the important role of water and wastewater professionals in ensuring safe and reliable water, recycled water and sewer services in California.



Green luxury office tower saves a lot of blue

IRWD's latest WaterStar is 2211 Michelson Holdings, LLC, a 12-story tower in the Irvine Business Complex.

It's the first multi-tenant building on the West Coast to achieve the U.S. Green Building Council's LEED Silver certification for Core and Shell, and it's also very water efficient: using recycled water for flushing toilets and urinals, and for cooling the building — saving a whopping 2 million gallons of drinking water per year.

Congratulations, 2211 Michelson Holdings!

Go to IRWD.com/waterstar to learn more about our WaterStar business recognition program.



Got a pool? Time for a leak check

With summer nearly over, your pool may be all but forgotten. That makes this the ideal time to see if it's losing water. The bucket test makes it easy.

First, shut off the autofill valve. Then place a bucket in your pool, such as on the first step, and fill it to the pool's water level. Mark the water level on the bucket. If after a day or two the pool level drops below that mark, you probably have a leak.

Your autofill valve may also be wasting water. Turn it back on after the test. If you hear a hissing sound even though the pool is filled, it may need adjusting or repairs.

Go beyond the pool and check for leaks inside and outside your home. Go to [IRWD.com/checkforleaks](https://www.irwd.com/checkforleaks) to watch IRWD's new How-To Video Series. If you find a leak or problem and fix it, contact us to discuss an adjustment to your bill.



Save the date

Landscape Design

Saturday, Oct. 5
9 a.m. – noon

Join us and UC Master Gardeners of Orange County for tips to help you create your own landscape makeover.

Sign-up required:
[IRWD.com/events](https://www.irwd.com/events)

Shed Show Road Show

Saturday, Oct. 12
8 a.m. – noon

Visit us at the East Irvine Home Depot and apply for a smart controller rebate that may cover the cost of the device.

Learn more at:
[IRWD.com/events](https://www.irwd.com/events)



Ask Juan

Q: Juan, what's the best way to water in this heat?

A: Hand-watering is one of the most efficient ways to get water directly to your plants where it's needed, so nothing goes to waste. Use a hose nozzle to apply just the right amount of water and avoid spraying where

water's not needed. Go from one plant to another and circle back two or three times to allow the water you've applied to soak deep into the roots.

Got landscape questions? Email AskJuan@IRWD.com or ask on Facebook, X (formerly Twitter) or Instagram with [#irwdcommunity](https://www.instagram.com/irwdcommunity).

California native corner

Juan's September plant: Elizabeth bush anemone

Elizabeth bush anemone (*Carpenteria californica* 'Elizabeth') is a beautiful, long-lived evergreen shrub with sweetly scented camellia-like flowers. It grows into an upright, compact form up to 6 feet tall, and can be trimmed as a hedge. It prefers fast-draining soils and thrives in both full sun and partial shade.



Ask Customer Service

Q: My toilet keeps me up at night. How can I persuade my partner to get it fixed?

A: A running toilet is a sure sign of a leak, which can waste 200 gallons of water or more each day — more than 6,000 gallons a month!

It's like flushing water down the drain: adding up to a significant increase in your bill. Crunch the numbers at [calculator.IRWD.com](https://www.irwd.com/calculator).

If you get the leak fixed, you can contact us to have your water bill adjusted and go back to enjoying some of the lowest rates in Orange County.

Tip: Not all leaking toilets hiss. Check out our new How-To Video series at [IRWD.com/checkforleaks](https://www.irwd.com/checkforleaks) to learn how to find leaks inside and outside your home.

Got a question? Email info@IRWD.com with "Ask Customer Service" as the subject line, or call 949-453-5300.

 **Like Us**
Irvine Ranch Water District

 **Follow Us**
@IRWDnews

 **Watch Us**
[youtube.com/IrvineRanchWD](https://www.youtube.com/IrvineRanchWD)

 **Follow Us**
@IRWDnews